Information Systems Specialist

Bonn Germany

Program/Project Management

PMI

ABOUT ME

Mother
IT Professional
Project Manager

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in **LinkedIn**

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💼 PROFESSIONAL REFERENCES

Domain Leader IT
DHL Express Germany GmbH - Since August 2022

Domains : Finance, Customer Service, Sales and Marketing

Senior IT Project Manager
DHL Express Germany GmbH - June 2018 to August 2022

Information Systems Associate
United Nations University - July 2011 to May 2018 - Full-time - Bonn - Germany

- Business Requirements Analysis
- Project & Program Management
- ITIL based management
- Technology Management

Web Project Manager
Présence Média - October 2010 to May 2011 - Consultant - Juba - Sudan

- Project initiation, planning, design, monitoring, controlling and closure.
- Agile Project Management
- Customer relationship management

Web Project Manager
Pyxicom - May 2008 to April 2010 - Full-time - Rabat - Morocco

- Business Requirement Analysis. Validation of Spec/SoW. PoC.
- Project planning. Project initiation.
- Project monitoring. Project control. Quality Mangement.
- Technical lead : in collaboration with the technical director. Monitoring. Risk management. Technology management.
- Customer Relationship. Advise & assistance. Training. Reporting.
- Assit in responding to calls for tenders. Business presentations.

Web Developer
Solution Web - March 2007 to April 2008 - Full-time - Rabat - Morocco

- Support the customer is drafting detailed specification documents
- Design the technical solutions using Microsoft .Net and Java development frameworks.
- ASP.Net and DotNetNuke trainer
- Benchmarking with focus on e-Learning solutions.
  Performance indicators : cost & time.
- Draft analysis Reports, with focus on e-Learning platform

Information Systems Developer
Trésorerie Générale du Royaume - January 2007 to March 2007 - Internship - Rabat - Morocco

- Graduation project at the "Institut Spécialisé de Technologies Appliquées"
- Project : Data centralization through XML imports to a relational database.

Information Systems Developer
B3G Technologies - October 2006 to December 2006 - Internship - Rabat - Morocco

- Assist in developing a real estate value plateform
- Environment : Microsoft Visual Studio & SQL Server
- Language : C#

📋 SKILLS

Languages

- Arabic
- French
- English
- German

Soft Skills

- Effective
- Problem solving
- Teamwork & collaboration
- Written & verbal communication
- Leadership

Other Skills

- Stakeholder Management
- Scope Management
- Meetings Management
- Project Control based on scope, budget & timeline
- Project documentation

🎓 QUALIFICATIONS

M.Eng. in Information Systems - E-MIAGE

UNIVERSITÉ POLYTECHNIQUE CLAUDE BERNARD, FRANCE

January 2014 to 2018

M.Eng. in Information Systems

Technicien Spécialisé en Développement Informatique

INSTITUT SPÉCIALISÉE DE TECHNOLIGIES APPLIQUÉES, RABAT

September 2004 to July 2007

Baccalauréat en Sciences experimentales

LYCEE DAR ESSALAM, RABAT

September 2002 to August 2004

High school degree in experimental sciences :
- Mathematics
- Physics & Chemistry
- Biology